## DEPARTMENT OF HEALTH SERVICES PUBLIC HEALTH SERVICES BUREAU OF EMERGENCY MEDICAL SERVICES #SP-041-PHS-EMS

## ATTENDANCE AT AN INFORMAL INTERVIEW CONDUCTED UNDER A.R.S. § 36-2211(C)

This substantive policy statement is advisory only. A substantive policy statement does not include internal procedural documents that only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties or include confidential information or rules made in accordance with the Arizona Administrative Procedure Act. If you believe that this substantive policy statement does impose additional requirements or penalties on regulated parties, you may petition the agency under Arizona Revised Statutes Section 41-1033 for a review of the statement.

The purpose of this substantive policy statement is to notify the public of the policy of the Arizona Department of Health Services (Department) regarding informal interviews conducted under Arizona Revised Statutes (A.R.S.) § 36-2211(C).

It is the policy of the Department that:

- 1. An informal interview is not a formal hearing;
- 2. The Department has the discretion to determine whether a person other than the subject of the informal interview may attend; and
- 3. The medical director of the Bureau of Emergency Medical Services within the Department may allow an informal interview of an emergency medical care technician (EMCT) to be conducted telephonically, upon the request of the EMCT.

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Arizona Department of Health Services
Division of Public Health Services
Bureau of Emergency Medical Services and Trauma System
150 North 18th Avenue, Suite 540
Phoenix, AZ 85007